

How to properly report a patient who meets the definition for Deviation from Policy/Procedure

Deviation from Policy/Procedure

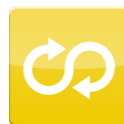
A departure from the approved protocol's or policy's procedure/process.

Patient Event Examples:

- Administration of antibiotics before blood cultures
- Admission assessment and medication reconciliation not done
- Door unlocked in storage room
- Incorrect documentation
- Isolation precautions not in place
- IV protocol not followed
- Medication not documented
- No aspirin ordered for a patient with diagnosis: Chest Pain
- Patient left unattended
- Patient transfer without notifying department
- Practice out of policy
- Patient discharged with IV in place
- Scrubs not changed before entering OR
- Test not performed per protocol
- Staff stored food in patient refrigerator
- Refusal to use PPE in droplet isolation room

Take the following steps to enter the information into the event reporting system:

1. Select the Icon for Other/Miscellaneous



2. Select Deviation from Policy/Procedure as Specific Event Type

Specific Event Type	Death or injury during inpatient elopement
	Death or injury involving seclusion
	delay in service
	deviation from policy/procedure
	dissatisfied patient/family
	electric shock to patient